

News from the GM

MARIANA RANCHOS COUNTY WATER DISTRICT

DISTRICT NEWS

SPECIAL POINTS OF INTEREST:

- This month's Regular Board meeting is Thursday, November 15th at 4:00 p.m.
- **PLEASE UPDATE YOUR PHONE NUMBERS!!!** We need to be able to reach you!
- Please call the office with any questions or to receive financial assistance with your bill.

Welcome to November. Happy Thanksgiving folks! I hope this year will find you surrounded by loved ones and lots of good food.

As I start my twelfth year with the District I am indeed thankful. That's right 12 years! When I see where we were back in 2007 compared to where we are in 2018, it's amazing! So much good has taken place (and some bad), but here we are, great shape, financially viable and looking forward to the future.

A good example of that vision forward is the Rate Study. It is now complete and ready for you to view on our website. I encourage you to go to <http://www.marianaranchoscd.org/mrcwd-rate-study-information-page> or you can just click on the link on the home page. I'll be adding more information as we go along. I'm sure we will have more to add after the meetings on the 27th and 29th of October. Your Board met on October 18th and discussed the Rate Study at great length. After many hours of discussion they decided to accept the Rate Study and implement it over a five year period. This will ease us into the new rate restructuring. They also asked for another meeting for you folks to engage with them on the proposed changes. We will be holding a third meeting for the customers on December 11th, 2018 at 7:00pm here at the Board Meeting room. Then, we will hold a public hearing on December 20th, 2018 at 4:00pm to hear and receive any final comments. After the close of the public hearing the Board will go into their regularly scheduled meeting to vote on implementing the new Rate Plans. I hope you can attend these meetings, at least one would help you to understand the gravity of this Study and what it means for the District going forward. Please try to attend.

Another big event is taking place this month. Voting! It's that time again to use our Democratic process to elect the folks who will be shaping our future. As always, our office will be your local voting precinct on November 6th. I like to volunteer the building for our local area to make it easier for our folks to vote. Plus I get to visit with quite a few of you when you are done. Now I don't want to color your choices with my personal views, but I would like to ask you two questions to think about before you cast your ballot. 1st, Is this the California that you want to reside in, in it's current shape? Lastly, and most importantly, When you look at YOUR current situation, are you better off than you were two years ago? I really think the choices will be obvious if you truthfully answer those questions. Always remember that the citizens hold the power to make change. And our VOTE is the best way to effect that change. So, Get out and VOTE!

Thanks again folks for eleven wonderful years. It's been a great ride!

OFFICE CLOSURES FOR THIS MONTH

This month the office will be closed during the week of the 19th thru the 23rd. This allows the District to complete billing during the hours the office is normally open.

INSIDE THIS ISSUE:

District News	1
Information	2
Mission Statement	2
District Water Usage	2
Water District Maintenance	2
Phone Numbers	2



M A R I A N A R A N C H O S
C O U N T Y W A T E R
D I S T R I C T

James Hansen
General Manager

Alice Funderburk
Office Assistant

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Jessy Francis
Field Technicians

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Office Hours: 8:30a.m.-1:30p.m. M-F

The opinions expressed belong to the General Manager and may not reflect those of the Board.

“The mission of the Mariana Ranchos County Water District is to efficiently serve our customers with the highest quality water, 24/7.”

For the month of September

2013 Usage	2018 Usage
717,694 cubic feet	709,500 cubic feet
5,368,351 Gallons	5,307,060 Gallons
Good! 😊	1.14% Decrease

www.mrcwd.org

Agendas for meetings of the MRCWD Board of Directors are always available online at our website. You can view them 1 day in advance for a Special meeting and 3 days in advance for a Regular meeting.

W A T E R D I S T R I C T M A I N T E N A N C E

The rains are coming. And along with them will be the hard freezing for days at a time like last year. It's coming! That unenviable time when you found out a line wasn't drained or a pipe wasn't wrapped well. Let me take this time for a last call to remind you about our annual winterization program here in the District for our seniors and fixed income folks. If you have exposed lines, faucets or fixtures, we need to get them wrapped or covered up! Call the office to schedule an appointment with Alice. We will come out and walk your property to find any exposed items. We can then wrap and or cover these items to keep them safe for the winter. For the rest of you folks that aren't seniors or just need some help, you can also call the office to schedule an appointment. We will be happy to come out and help you to walk your property. By doing this, we can help you to identify areas of concern as well as recommend the correct materials to protect them this winter. We can also offer our assistance for the cost of the materials used. No charge for our labor will be involved. And, the cost of the materials that we use can be placed on your water bill for the following month! Please help us to conserve and protect our most precious resource. Call Alice today!

Here we are, going into winter again. It's time to roll back all your outside watering, sprinklers, drip systems etc. When you close them down, please try to turn off the system at the source. Right where it connects to the anti-siphon valve. Then you can go to the farthest, hopefully the lowest point of the system and open one of the bubblers, heads, sprayers and let the system fully drain. This will help to stop the breaking of components when it does freeze this winter, as well as help your pocket book next spring. You will have far fewer repairs if you can get all of the water out of the lines!

I wanted to remind all the good folks of the Marianas about our bounty system again. With the cold weather and freezing coming we will start to see more leaks around the District. Be the first person to call the office, or myself at 760-912-9400 (24 hours a day), to report water on the roadway, or a broken line, and you will receive a \$10.00 credit on your water bill. Be the first to call about someone hooked up to, or tampering with a fire hydrant, along with information about the truck or trailer, and receive a whopping \$50.00 credit for reporting water theft! With all of you out there acting as my eyes and ears, I know we can't fail.