

News from the GM

MARIANA RANCHOS COUNTY WATER DISTRICT

DISTRICT NEWS

SPECIAL POINTS OF INTEREST:

- This month's Regular Board meeting is Thursday, January 18th at 4:00 p.m.
- **PLEASE UPDATE YOUR PHONE NUMBERS!!!** We need to be able to reach you!
- Please call the office with any questions or to receive financial assistance with your bill.

HAPPY NEW YEAR! I hope this first newsletter of the year finds you and your families doing well and with many fond memories of the year that was 2017. Our families here at the District are doing well as we look forward to serving you again in 2018! We have some exciting things planned for you.

Well, I feel cheated. No rain yet! None of the white stuff either. If things don't shape up around here we will be very dry again this year. Don't worry, If we hold the course, stay with our watering schedules and use the Water Bounty Program (see reverse side), we will be fine. Both our wells are doing great. Good draw down levels and consistent recovery times. Good signs!

Our capital improvement program (CIP) will be taking on a couple of projects again this year to include main line reline/replacements in various portions of the District. Last year we saw booster replacements, well reconditioning and the complete rehabilitation inside and out of our Valley Vista Tank. You should have seen it before we closed the access hatches. Blinding white and looking like a recent snowstorm. Another great job by our tank contractors. We are very blessed to have them on our team at the District.

Speaking of team, Your Board of Directors are constantly thinking of different and better ways to provide you with water. We just had a swearing in ceremony on December 1st where all FIVE of your Directors were sworn in to their offices. Three of them have four year terms and two have two year terms. They are very excited about serving you over the next few years. They are very knowledgeable again this election, with almost 25 years of experience on Water Boards between them. I'm excited as well, excited for you, our wonderful customers. Many Water Boards have self serving folks that got themselves elected to accomplish something selfish, something to benefit them personally or financially. I can personally attest to this bunch of Directors. They are here because they want to see Mariana Ranchos County Water District be the best. They show up with positive attitudes, good ideas and make very intelligent decisions. Attend a meeting sometime. Watch them in action, see how they deliberate and pick something apart until everyone is on the same page. Then, a decision, no dragging your feet around here. Come sit with your Board on the third Thursday of every month at 4:00 pm. You will really appreciate what they are doing for you and the District!

Take Care Folks.

OFFICE CLOSURES FOR THIS MONTH

This month the office will be closed during the week of the 22nd thru the 26th. This allows the District to continue training during the hours the office is normally open. Please call the number listed below for all emergencies .

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EMERGENCY and after hours please call 760-912-9400



M A R I A N A R A N C H O S
C O U N T Y W A T E R
D I S T R I C T

James Hansen
General Manager

Alice Funderburk
Office Assistant

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Office Hours: 8:30a.m.-1:30p.m. M-F

The opinions expressed belong to the General
Manager and may not reflect those of the Board.

*"The mission of the Mariana Ranchos County
Water District is to efficiently serve our customers
with the highest quality water, 24/7."*

For the month of November

2013 Usage	2017 Usage
383,600 cubic feet	480,800 cubic feet
2,869,328 Gallons	3,596,384 Gallons
Not so Good 🤔	20.22% Increase

www.mrcwd.org

Agendas for meetings of the MRCWD Board of Directors are always available online at our website. You can view them 1 day in advance for a Special meeting and 3 days in advance for a Regular meeting.

W A T E R D I S T R I C T M A I N T E N A N C E

How do you like your new statement? We have started to use a third party billing system in an effort to save more money on our monthly mailings. As an added bonus, you also received a tear off coupon on the bottom of your bill along with a #9 return envelope to remit your payment. Both of these items have been requested many times throughout my tenure here, but were just too costly to justify. This first month was a little rocky, and we know that we have some timing issues since they are mailed from Oregon, but we will get there. We are also going to try out the third party system for our mid month "Late Notices". So if you are one of the folks that receive a notice from time to time it will come from Oregon as well. All in all it's a great program that will save the district thousands of dollars in postage, machine wear/tear; not to mention the labor. Please give me some feedback on the new system. Let me know what you think!

With all the cold weather and freezing we have been experiencing, we will be seeing more and more leaks around the District. I wanted to take a moment to remind all the good folks of the Marianas about our water bounty system once again. Be the first to call the office, or myself at 760-912-9400 (24 hours a day) to report water on the roadway, or a broken line and receive a \$10.00 credit on your water bill. Be the first to call about someone hooked up to, or tampering with a fire hydrant, along with information about the truck or trailer you saw and receive a whopping \$50.00 credit for reporting water theft! We were lucky last year, all the calls I received about water theft from hydrants were actually approved individuals that were paying for the water they used. But we did hand out hundreds of dollars in credits for leaks and broken lines to customers! Thank you for those calls. We saved so much water and stopped some really big water bills for folks. Together we can make it work! With all of you out there acting as my eyes and ears, I know we can't fail. Take care folks, and I'll see you out there.