

News from the GM

MARIANA RANCHOS COUNTY WATER DISTRICT

WE NEED YOUR PARTICIPATION !

Electronic statements with ACH and payments by plastic!

I know that I start out the newsletter every month with this same article. But it's important that I do! We here at the District, along with your elected Board of Directors are slashing costs everywhere we can. This has enabled the District to give back a little. You have seen a reduction on your base rate this fiscal year. I know, \$2.00 doesn't go very far. But it's a start. The more folks we can get to use our new electronic billing, the more we can save. Your response to the new system has been great. But we need to make it better. **Every person that signs up for electronic billing is one less statement that has to be printed, one less envelope to seal and one less stamp to buy. Help us save your money!** Go electronic today. Remember, your bill is available online now! Please log in to view it, pay it, or just print it out. Try it! I'm sure that you will like it!

WATER CONSERVATION

With summer fully upon us, folks are watering more and more. This is completely understandable. The vivid colors of the summer flowers really make the Marianas beautiful! But I still see a lot of folks watering during the day light hours. During times of heat, evaporation should always be on your mind. Try to water at night, or very early in the morning when your plants, grass and other vegetation can most benefit from it. It's not only better for your plants, it's better for your wallet too! Working together, we can all save a little more!

OFFICE CLOSURE FOR THIS MONTH

In the month of September the office will be closed during the week of the 20th thru the 24th. This allows the District to save money on electricity and gas by keeping the employees in the field during the hours the office is normally open.

SPECIAL POINTS OF INTEREST:

- This month's Board meeting is Tuesday, September 14th at **12:00 pm**
- Office CLOSED 20th thru 24th this month.
- Please call the office with any questions or to receive financial assistance with your bill.

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EMERGENCY AND AFTER HOURS
PLEASE CALL 760-912-9400



M A R I A N A R A N C H O S
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Office Hours: 9:00am-1:00pm M-F
Closed the 3rd week of every month

August Regular Meeting of the Board
The following actions occurred at the August 10th Regular meeting.

Mission & Values Statements were adopted and Goals were tabled to the September meeting to allow for further investigation.

Staff training for October was approved. Electronic Meeting Participation was tabled to the September meeting.

Agenda Items for the September Regular Meeting

Review and adopt a Goals Statement
Grants/Loans update to Board Members
Water Usage and the District
Electronic Meeting Participation

W A T E R D I S T R I C T M A I N T E N A N C E

This month is not so much “Maintenance” as it is Guidance. The Board met on the 10th and approved some really great things for all of us here at the District. First, they adopted a mission statement;

“The mission of the Mariana Ranchos County Water District is to efficiently serve our customers with the highest quality water, 24/7”

Short, sweet and to the point. Our customers and our service are key items in this district. This led to our values statement. This is the road map to achieving our mission statement.

Service

Environmental stewardship and conservation

Reliable, quality water

Value, financially responsible

Integrity, honor and transparency

Customer courtesy

Employee support and education

As I have said many times before, “We are here for you, our customer(s)” And by using this S-E-R-V-I-C-E model everyday, in our dealings both inside, and outside the District, we will achieve our mission, 24/7!