

News from the GM

MARIANA RANCHOS COUNTY WATER DISTRICT

IT'S ALMOST HERE !

It has taken over two years and lot's of research. It's something you have asked for almost every day here at the District. It will save you time, money and make it extremely easy to pay your water bill.

Electronic statements with ACH and payments by plastic!

During my tenure here at the District one thing has constantly escaped my grasp. We have been unable to come into the age of debit cards, credit cards and electronic statements due to the high costs associated with these practices. Luckily, our billing software company has paired up with Invoice Cloud in an effort to keep those costs down. Your board of directors will finalize the negotiations on this matter at this months regular meeting. If all goes well we can start accepting electronic payments as soon as April the 5th, 2010! In addition we will be able to accept checks and debit cards over the phone, scanning of your personal checks here in the office to cut down banking costs, and most exciting of all: Electronic statements. We can stop killing so many trees! If you elect electronic statements then an e-mail will appear in your box on the first of every month directing you to your own account page here at the District. You can pay your bill with a point and a click, review up to 18 months of past invoices, print any of your invoices and put in a service request all from the comfort of your own home or office. No more paper, postage or dropping your payment off in the drop box out front. We are very excited to bring you this level of service in such a small District. We hope you agree!

OFFICE CLOSURE FOR THIS MONTH

In the month of March the office will be closed during the week of the 15th thru the 19th. This allows the District to save money on electricity and gas by keeping the employees in the field during the hours the office is normally open.

SPECIAL POINTS OF INTEREST:

- This month's Board meeting is Tuesday, March 9th at 1:00 pm
- Office CLOSED 15th thru 19th this month.
- Please call the office with any questions or to receive financial assistance with your bill.

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**EMERGENCY AND AFTER HOURS
PLEASE CALL 760-912-9400**



M A R I A N A R A N C H O S
C O U N T Y W A T E R
D I S T R I C T

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Office Hours: 9:00am-1:00pm M-F
Closed the 3rd week of every month

February Regular Meeting of the Board
The following Actions occurred at the February 9th Regular meeting.

The Board moved the meeting time from 12:00pm to 1:00 to facilitate training.

The Board approved the revision to the Employee Personnel Manual.

GM review was completed and a 4.5% performance bonus was awarded.

The Finance/Budget & Master Plan committees for 2010 were appointed.

Agenda Items for the March Regular Meeting

Final presentation on accepting electronic transactions and paperless statements.

Nominate candidates for LAFCO elections

W A T E R D I S T R I C T M A I N T E N A N C E

O U R N E W W E B S I T E

Not quite maintenance, but equally important. Please check out our new website at www.marianaranchoscwd.org From our new site you can access tons of information about the District. You can review minutes, agendas and packets from past meetings. You can download any of the necessary forms to start or stop service. You can view current and past Consumer Confidence Reports concerning the quality of our water. I have even included a section on water usage here in the district so you can see how your usage compares with other customers. You can also request a service call, or post a question about billing. We will even have links to great conservation sites where you can learn more about conserving water in these dry times. I have also included a section for our training programs. You may not know this, but you should. Your board of directors are some of the most educated directors in the High Desert. They attend two classes a month on average covering many areas of the water business. This enables them to make educated decisions concerning our district. If you see one of their topics that sounds interesting, please call me. I'll arrange a seat for you at the next class. Give your new website a try! I think you will enjoy it! And please post any comments or recommended links directly to me here at gm@marinaranchoscwd.org.