

News from the GM

MARIANA RANCHOS COUNTY WATER DISTRICT

HAPPY HOLIDAYS!

SPECIAL POINTS OF INTEREST:

- This month's Board meeting is Tuesday, December 14th at 12:00 pm
- Office CLOSED 20th thru 24th this month.
- Please call the office with any questions or to receive financial assistance with your bill.

Well it's definitely the holidays! I think I grew two extra inches around the middle this Thanksgiving. I sure wish my wife wasn't such a good cook! Now with Christmas just around the corner...

Your Directors, your staff and of course myself, would like to wish all of you folks Happy Holidays.

With the weather trying to help out in the snow department , we may again see a white December like in 2008. Wouldn't that be great! Even if you don't like the snow, it sure helps with the water supply when it goes away!

All of us here at MRCWD, are very thankful for what we have accomplished this year for you. You may not see it, but it's there. Our Directors are fully engaged, your staff is the best we have seen in years, and the system is getting better every day! Along with those accomplishments we also take pride in how many folks we have been able to help out during these tough times. Payment plans, helping out on late fees and some times just putting off till next month, what you can't get done today. Please call us if there is anything we can do to help relieve some pressure this Christmas. All you have to do is ask! Put the ball in our court and let us work it out.

Remember, we are here to take care of you, our customers!

OFFICE CLOSURE FOR THIS MONTH

In the month of December, the office will be closed during the week of the 20th thru the 24th. This allows the District to save money on electricity and gas by keeping the employees in the field during the hours the office is normally open.

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**EMERGENCY AND AFTER HOURS
PLEASE CALL 760-912-9400**



M A R I A N A R A N C H O S
C O U N T Y W A T E R
D I S T R I C T

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Office Hours: 9:00am-1:00pm M-F
Closed the 3rd week of every month

November Regular Meeting of the Board

The following actions took place:
Completed Brown Act Training
Tabled Electronic Meeting Prep till December meeting
Tabled Attorney CSA till December meeting

Agenda Items for the December Regular Meeting

Discuss & Approve Electronic Meeting Preparation
Discuss & Approve Attorney CSA
Discuss & Approve Employee Training
Discuss Employee Review & Pay
Discuss & Approve Non-Customer inside the District Water Sales

W A T E R D I S T R I C T M A I N T E N A N C E

As I was working on the front page, talking about the snow...I remembered that I was supposed to offer up our services during these cold months. If you or someone you know here in the District is having challenges trying to winterize their outside pipes and hose bibs, Please call. We can fit you into our work schedule while we are out in your neighborhood. Believe me, I would much rather spend ten or fifteen minutes wrapping up a pipe or faucet now, than to have to shut off your water while you wait hours for a repair later. So give us a call. We're here to help!

I'd also like to ask you folks to be extra diligent this year watching out for leaks. The cold snap we've had so far has me thinking it's going to be a long, cold winter. So if you see a leak, or find water on a road, and it hasn't rained for awhile, Please call. The freezing of the first couple of inches of topsoil will help draw some of our leaks up to the surface. This will enable us to further tighten up our water loss numbers. Every drop we can save now will be a drop we don't have to pay for later.

Again, Merry Christmas and a Happy New Year to all of you. May the spirit of the season visit each and every one of you this year! Sincerely, James Hansen, the GM.

"The mission of the Mariana Ranchos County Water District is to efficiently serve our customers with the highest quality water, 24/7."