

News from the GM

MARIANA RANCHOS COUNTY WATER DISTRICT

W E L C O M E T O O U R N E W D I R E C T O R S

As you all know, we have three new Directors in the District. They are Robert Critzman, Ronald Dodge and Dick Fortyune. These gentlemen will be sworn in on Friday, the 4th of December. Then they will be completing signature cards, DMV reports and the general collection of information that the District requires. These items will ensure they are ready to go to work at their first board meeting on December 8th, at 2:00pm.

I would like to personally invite every customer of MRCWD to attend the meeting this month. My staff and I are extremely pleased with your selection of Directors. They have been attending training classes and regular meetings of the Board of Directors since the start of the summer. I know that all three of these individuals have your best interest at heart and I'm confident you will see that demonstrated during this meeting.

I don't want to forget our remaining Directors Marilyn Cresser and Dennis Russell. Both of these Directors have been instrumental in turning this District around from what it was just two short years ago. Their participation in training, committees and participation with my staff has been exemplary.

Do what you can with your busy Christmas schedules this month. Plan on attending this meeting and show your support for our Directors. Remember, they are here to serve you!

O F F I C E C L O S U R E F O R T H I S M O N T H

In the month of December the office will be closed during the week of the 21st through the 25th. This allows the District to save money on electricity and gas by keeping the employees in the field during the hours the office is normally open. The 24th & 25th will be in observance of Christmas.

**E M E R G E N C Y A N D A F T E R H O U R S
P L E A S E C A L L 7 6 0 - 9 1 2 - 9 4 0 0**

SPECIAL POINTS OF INTEREST:

- This month's Board meeting is Tuesday, December 8th at 2:00pm
- Office CLOSED 21st thru 25th this month.
- Please call the office with any questions or to receive financial assistance with your bill.

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M A R I A N A R A N C H O S
C O U N T Y W A T E R
D I S T R I C T

General Manager: James Hansen
9600 Manzanita Street
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Office Hours: 9:00am-1:00pm M-F
Closed the 3rd week of every month

November Regular Meeting of the Board

The following Actions occurred at the November 10thth Regular meeting.

Update/Amend the holiday schedule in the Personnel Manual was tabled
County Code Compliance Issues at 9590 Manzanita Street were tabled to the next meeting

Agenda Items for the December Regular Meeting

Update/Amend the holiday schedule in the Personnel Manual
General Managers reports on training for water testing & monitoring
County Code Compliance Issues at 9590 Manzanita Street (ongoing)

W A T E R D I S T R I C T M A I N T E N A N C E

M E T E R R E P L A C E M E N T P R O G R A M

Many of you will notice our crews replacing your water meters in the coming months. We are trying to replace 15 to 20% of our oldest meters before the year end. As water meters get older they are designed to run slower, then stop registering all together. Average meter life span is only ten years. Some of our meters are in excess of 20 years in service and we don't know how well they are registering. We are doing our best to remove the oldest of the lot first and then replace others due to damage, or at the request of a customer. After the first of the year we will roll back to 10% per year which should bring us inline with the 10 year cycle. If your meter is replaced, you will receive a notice in the mail explaining the situation with your meter. Other customers will be receiving a separate letter if they have a one inch meter in advance of replacement. We currently do not charge a larger monthly assessment for the one inch meters because there aren't that many out there, but, they cost almost three times as much to replace. So these folks will be assessed a replacement fee of \$75.00 to replace their one inch meter if they would like to keep it. If they would like to change to a 3/4 inch meter there will be no charge for the replacement. Please contact the office if you have any questions about your water meter, or the replacement program.